

Counseling

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During COVID-19 students will be able to meet with a counselor during Counseling hours through alternative modes of communication such as online or phone. Please look at individual departments webpage for details.

General	Athletics	Adult Education/ESL
CalWORKs	DREAMERS Resource Center	DSP&S
EOPS/CARE	Free College Promise	Guardian Scholars / Foster Youth
STAR Program	First Year Experience	MESA
Middle College	Nursing	Puente Project
STEM	Transfer & Career Services	Umoja-Tumaini
	Veterans	

Location	AD/SS-103
Telephone:	(909) 384-4404
Office Hours	Regular Hours 8:00am - 5:00pm (MR) 8:00am - 7:00pm (TW) 8:00am - 2:00pm(F) Summer Hours 8:00am - 6:00pm (MTWR) Fall Peak Hours (8/19-8/30) 8:00am - 7:00pm (MTWR) (Last app't at 6:00pm) 8:00am - 4:30pm (F) (Last app't at 4:00pm) Saturday Hours Dates and times are forthcoming

SBVC counselors can assist you in making informed decisions about your academic, career and life goals. Meet with a counselor to develop an educational plan to reach these goals.

Steps for First-Time Valley College Student:

1. [Apply](#) to the College
2. Complete [the Online Orientation](#)
3. Complete [the Guided Self-Placement](#)
4. Meet with a counselor to develop an education plan

Questions regarding registration? Watch [How to Register for Classes](#).

Online Counseling is available for the following services

- General and career questions
- Questions regarding certificate, degree and transfer requirements
- Application and registration information, including course overload requests
- Prerequisite clearance and Placement Test waivers (must have an electronic copy of outside transcripts to share with the online counselor)
- Probation/Dismissal Advising: Student Success Advisors are also available online to discuss your probation status
- Review or update of a previously drafted Student Education Plan (SEP)
- Graduation checks

To develop a two-year comprehensive education plan, the recommended months are September and October in fall semester, and February through mid-March in the spring semester.

How to Speak with a Counselor

To speak with a counselor, we will be conducting drop-in sessions online and appointments starting May 11th. These sessions will take place via Cranium Café, our web-based counseling platform. You must have your SBVC student ID to make an appointment and speak with a counselor.

- **Technical Information:** Make sure to use Chrome or Firefox browsers when using Cranium Café.
- **Login Information:** The username and password will be the same one used for WebAdvisor.
- **Online Lobby Link:** [General Counseling Student Lobby](#)
 - Drop-in counseling is available for quick questions, if you require a longer meeting time the counselor may suggest that you to make an appointment.
 - Counselors will assist students based on their entrance time into the lobby. If the lobby is "locked," it means no more students will be allowed to enter the lobby.
 - Please check your audio and visual component before entering the lobby in [the Pre-Meeting Check](#)
- **Online Appointment System:** [General Counseling Appointment](#)
 - Appointments can be made up to 1 week in advance.
 - Please review [this pdf](#), including [the audio and visual component](#), one day prior to your appointment.

Note: We make the utmost effort to see students in a timely manner. However, registration periods tend to be the busiest times to meet with a counselor. Thus, students may experience at times a longer waiting period. Please be patient with us as we work to expedite the services needed. We thank you in advance for your understanding and support.

If you are a participant of Adult Education, Athletics, CalWORKs, DSP&S, Dreamers, EOPS/CARE, First Year Experience (FYE), Guardian Scholars/Foster Youth, MESA, Middle College, Nursing, Promise Program, Puente Project, STAR, STEM, Transfer and Career Services, Umoja-Tumaini, or Veterans, please go to the top of the page, to make an appointment with the department counselor.



San Bernardino Valley College
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San Bernardino, CA 92410
(909) 384-4400

- Accessibility
- Careers at SBVC
- M&O Support
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